



## Virginia Department of Social Services

# Organizational Structure Report

## August 1, 2020-August 1, 2021

---

As one of the largest state agencies in the Commonwealth, The Virginia Department of Social Services (VDSS) is responsible for partnering with 120 local departments of social services, along with faith-based and non-profit organizations, for the administration of over 35 programs in six primary service areas: Benefit Programs, Family Services, Child and Early Childhood Development Services, Community and Volunteer Services, Child Support Enforcement, and Licensing. Virginia's social services system is comprised of approximately 1,750 state staff and more than 10,000 employees of local departments of social services and community action agencies who work together each day "to design and develop high quality human services that help Virginians achieve safety, independence and overall well-being" and ensure that thousands of Virginia's most vulnerable citizens have access to the best services and benefits available to them.

### Functions

The **Executive Team** is a cross-collaborative leadership team consisting of the Commissioner, Chief Deputy Commissioner, Chief of Staff and the Deputy Commissioners of key programs areas: Technology, Administration, Human Services, State Programs, and Strategy and Engagement. This Executive Team shares ownership of the agency's effectiveness and builds mutual accountability across the organization. The team shapes strategies, develops objectives and collectively resolves issues that are critical to the overall agency performance. They oversee processes for strategic planning and are tasked with critical decision-making that will advance the agency towards organizational goals. All Deputy Commissioners and Chief of Staff are civil servants, ensuring continuity of operations across administrations.

**Technology** –This organization provides a single portfolio that consolidates lines of business that focus on technology and systems with an integrated vision and oversight to promote alignment and efficiency. This grouping of like lines of business promotes collaboration and streamlined efforts designed to achieve common agency goals. It includes project planning, budget and oversight, administration of all IT systems, applications and operations and incorporates the following Divisions:

- **Enterprise Business Solutions** focuses on VDSS enterprise information technology projects, with an emphasis on self-service benefits and services models that are efficient, effective, and customer friendly.
- **Application Development** provides solutions to meet the app (software application or program) development requirements of various business divisions of VDSS.
- **Infrastructure Operations** provides support and ongoing management for technology used by the agency's 10,000+ staff statewide. This includes IT operations management, customer support, asset and change management, and Virginia Information Technology Agency (VITA) coordination.
- **Information Security & Risk Management** protects VDSS information systems by addressing security compliance, risk, and opportunities in alignment with VDSS and stakeholder objectives.

**Administration** - Lines of business that provide operational support to the entire agency through the following divisions:

- The Division of **Finance** provides management and oversight of the agency's financial operations. This includes providing financial guidance, along with establishing formal policies and procedures for both VDSS and local departments, as well as ensuring fiscal compliance with state and federal regulations.
- The Division of **General Services** provides management and oversight of the agency's contracts and procurement, internal technical assistance and guidance to agency personnel regarding property and facilities management, and support the Commonwealth's emergency management efforts for state shelters.
- The **Organizational Development** Division is focused on administering Human Resource policies and creating a positive organizational culture and supporting the acquisition, management, development, engagement, retention, and well-being of a qualified and productive workforce. The division serves both state and local employees and managers.

**Human Services** –Lines of business that collaborate as a team to support local departments and their customers. Local departments are county and city government departments of social services for which VDSS has both oversight responsibility as well as training, technology and technical assistance responsibilities. Program staff focuses on policy development, program design and assessing program outcomes.

- The Division of **Family Services** promotes safety, permanency and well-being for children, families and individuals in Virginia through program areas that include adoption, foster care, child protective services, abuse prevention and more.
- The Division of **Benefit Programs** is responsible for the supervision and management of 16 public assistance programs (SNAP, TANF, Energy Assistance, etc.) that provide income support benefits and employment services to families and individuals in the Commonwealth.
- **Local Engagement & Support** is comprised of staff at the VDSS home office and five regional offices across the Commonwealth. Teams work collaboratively across each

location to support Virginia Social Services System initiatives by consulting and supporting Local Departments of Social Services.

- **Workforce Development & Support** is a new **program training** function that was established to deliver centralized, coordinated training across all Human Services programs to state and local employees.

**State Programs** – The following lines of business, within VDSS, provide support and services at the state level (not via local departments).

- The Division of **Child Support Enforcement** is responsible for ensuring that Virginia's children receive financial support by reaching noncustodial parents, establishing and enforcing child support obligations, supporting parents with family-centered resources, and collecting and disbursing payments. A Division Director position was established to lead this division. The division leadership role was previously incorporated in the Deputy Commissioner position.
- The Division of **Licensing Programs** protects the safety, health and well-being of adults receiving care in non-medical day and residential programs through the licensing of adult programs.
- The Division of **Business Operations** is comprised of the Office of Background Investigations supported by Licensing Programs and the State Disbursement Unit supported by Child Support Enforcement) for VDSS. The Office of Background Investigations provides background investigation searches of individuals with founded cases of child abuse or neglect, as well as criminal fingerprint records searches for barrier crimes. The State Disbursement Unit collects child support funds for the Commonwealth of Virginia, documents those collections in the statewide automated system and disburses those funds to custodial parents.
- The Division of **Support and Transformation** was newly created in 2021 and operates as a centralized support function to provide governance, standardization, and consistency across administrative and operational support functions. The division is comprised of Workforce Development and Communications Support, Workforce Management and Administrative Support, Finance and Contract Management, and the Data and Transformation Functions.

**Strategy & Engagement** – This portfolio was established to create a focus and enhance the agency's ability on developing and driving human services strategies and strategic projects to shape the future of the social services system across the Commonwealth of Virginia.

- The Division of **Community & Volunteer Services** (CVS) maintains close relationships with community organizations, faith-based organizations, non-profits and local departments of social services to enable Virginia's social services system to pool resources and provide a safety net for services. CVS also implements the federal Community Services Block Grant through the 31 Community Action Agencies in Virginia, as well as the services offered by the Refugee Resettlement Program operated through its six refugee resettlement program providers.
- The Office of **Innovation & Strategic Initiatives** – A new division established to identify and deploy best practices as well as leverage human centered design and innovation to rapidly develop and test innovative strategies and methodologies. This division

collaborates with the broader social services system, community based organizations, other state agencies, and nontraditional partners to implement innovation projects and strategic initiatives that will increase the agency's capacity to better achieve its mission.

- The Office of **Research & Planning** – Elevates the agency's capability in all lines of business in researching, reporting and using data for program evaluation, process improvement, forecasting, risk management and decision-making. It provides research expertise and fulfills data requests for state and local social services staff to support planning, evaluation, decision -making, and compliance with state and federal reporting requirements.

**Compliance** – Independent from all lines of business, this newly established function separated oversight responsibility from program operations. This function is responsible for agency-wide compliance and risk mitigation that helps to ensure adherence to state and federal legal and regulatory standards, including Appeals and Fair Hearings, Quality Control, Freedom of Information Act and Sub-recipient Monitoring, cooperation with OSIG investigations, FOIA, and oversight of fraud investigation activities.

**Legislative & Regulatory Affairs** is responsible for providing oversight of all legislative and regulatory activities of VDSS, including monitoring legislation during each General Assembly session, coordinating year round regulatory activities and assuring departmental compliance with state and federal mandates.

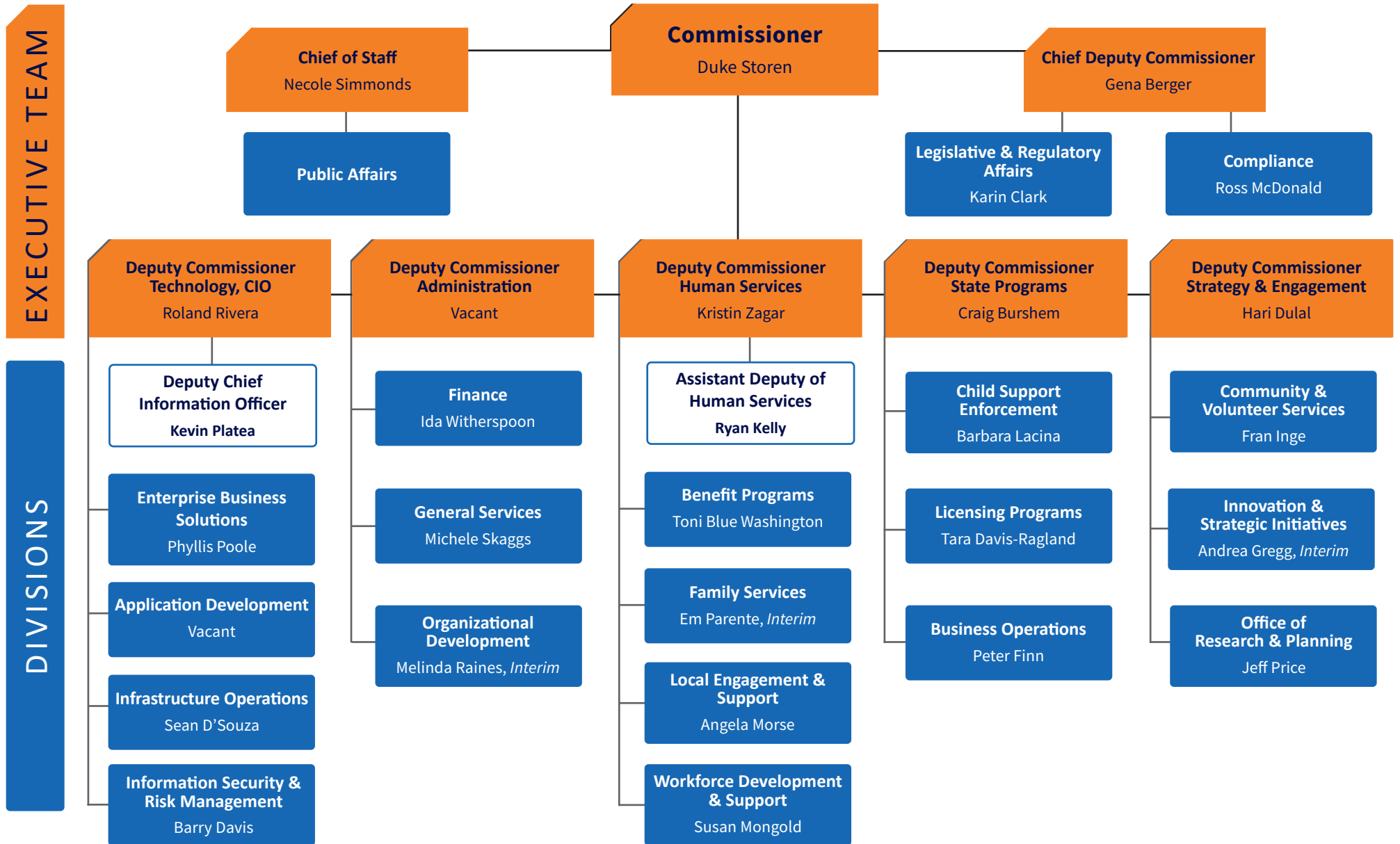
## Changes

- VDSS filled the Deputy Commissioner, Human Services on April 10, 2021. The position became vacant on January 16, 2021.
- On March 10, 2021, the Division of Support and Transformation was created in the State Programs Portfolio.
- In response to Executive Directive Four issued in 2019, the Childcare Licensing and Child Care Subsidy programs, were transferred from VDSS to the State Department of Education (VDOE) effective July 1, 2021. The change included the transfer of 150 positions.
- The VDSS Deputy Commissioner, Administration is vacant after the former incumbent retired on June 9, 2021.

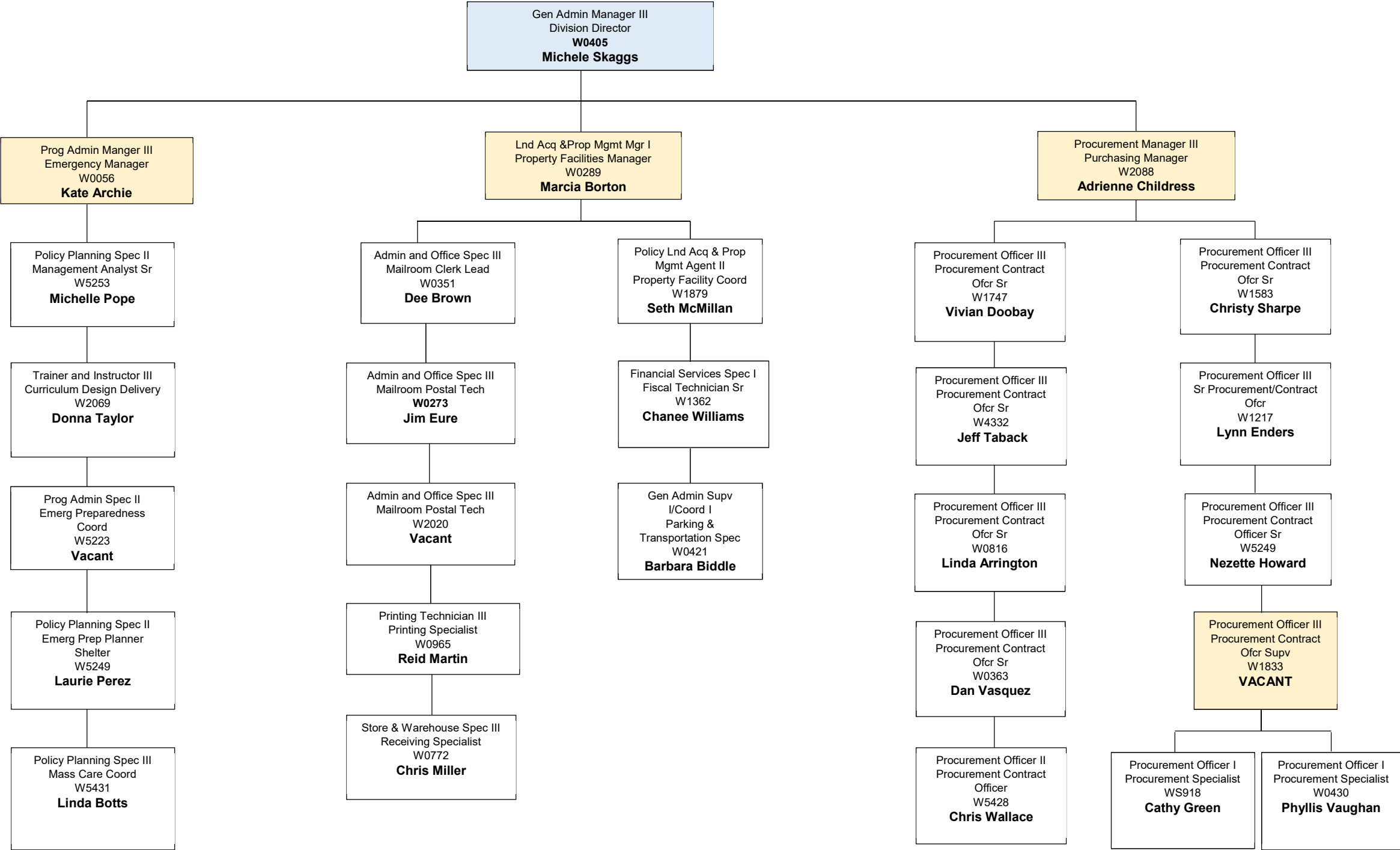
A list of current agency full-time and part-time positions, by job title, is available in Appendix C.



# VIRGINIA DEPARTMENT OF SOCIAL SERVICES ORGANIZATIONAL CHART



General Services

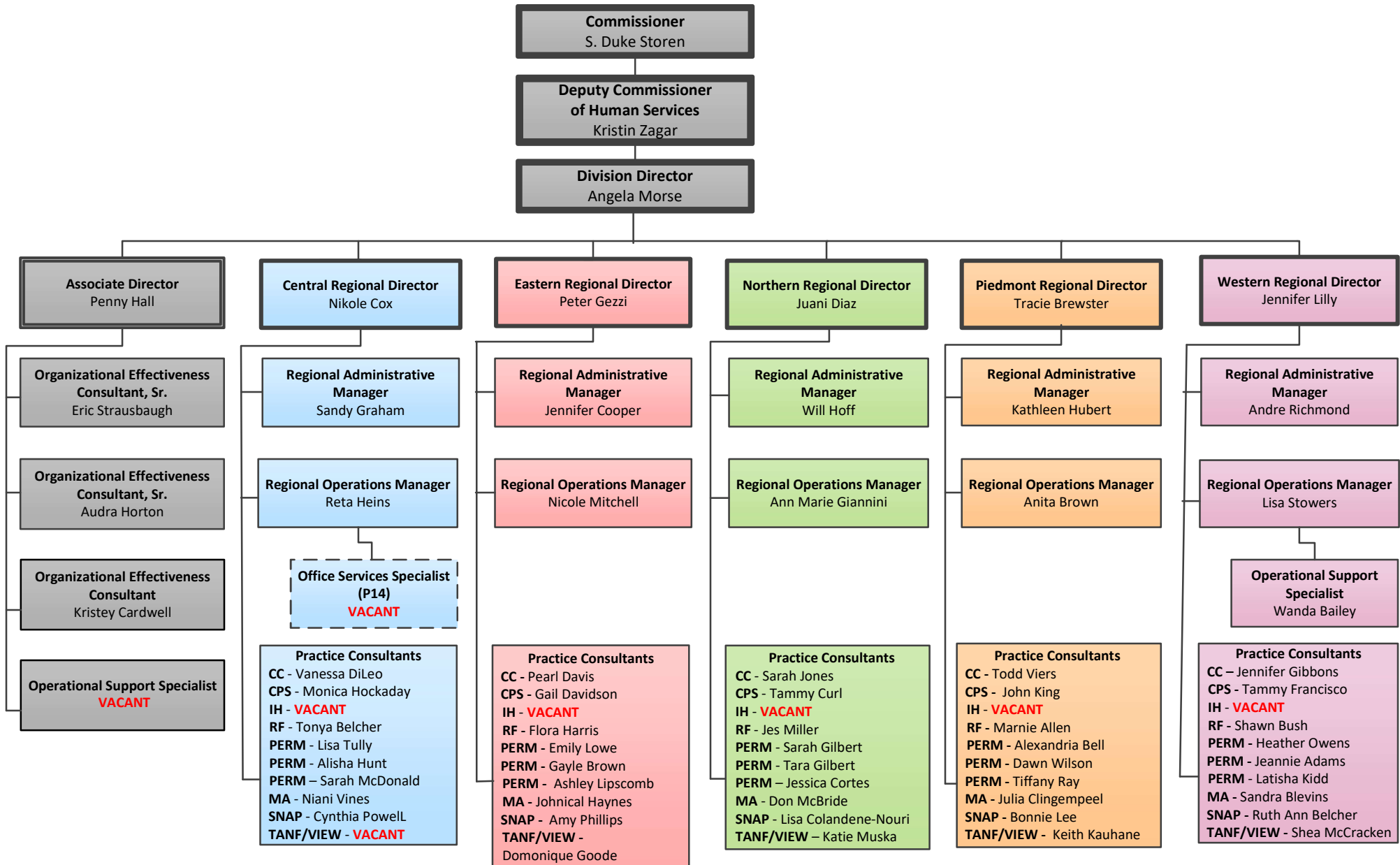




VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES

## LOCAL ENGAGEMENT & SUPPORT (LES)

Practice Consultants
CC - Child Care
CPS - Child Protective Services
IH - In Home
PERM - Permanency
RF - Resource Family
MA - Medical Assistance
SNAP - Supplemental Nutrition Assistance Program
TANF/VIEW - Temporary Assistance for Needy Families / Virginia Initiative for Employment Not Welfare



## Organizational Development (OD)

**S. Duke Storen**  
Commissioner

**VACANT**  
Deputy Commissioner for Administration  
Reporting to:  
Chief of Staff, Necole Simmonds

**Melinda Raines**  
W5305  
19095-HR Manager II  
Acting Director Sr., Human Resources

**Stacy Metz**  
W0002  
19221 - Gen Admin Supv I/Coordinator I  
Administrative Staff Specialist

Administration 1  
Human Resources 28  
HR SRS & IM 10  
Organizational Devl 2

MEL 41  
Strength 31  
Vacant 10  
P-14 7

**Melinda Raines**  
W5305  
19095-HR Manager II  
Associate Director Sr., Human Resources

**Calvin Edwards**  
W2107  
19095-HR Manager II  
Associate Director Sr., HR Services & Information Management

### Total Rewards

**Zenifer Moore**  
W5278  
Total Rewards Program Manager  
190932 HR Analyst III

**John Kirby**  
P0086  
19093 HR Analyst III  
HR Consultant Sr.

### Talent Acquisition/ Workforce Planning

**Brandon Oberlander**  
W5153  
Talent Acquisition/  
Workforce Planning  
Program Manager  
19092-HR Analyst II

### Compliance

**Jennifer Wright**  
W2109  
19092-HR Manager II  
Compliance Program Manager

### HR Services

**William Craighead**  
W0975  
39112-Info Technology  
Specialist II  
HR Operations Analyst

**Pamela Giles**  
W5202  
19092-HR Analyst II  
HR Operations Analyst

**Andrew Caleb**  
W5259  
39113-Info Technology  
Specialist III  
HR Business Analyst Sr.

**Jessica Baird**  
W5233  
19092-HR Analyst I  
HR Operations Specialist Sr.

**Austin Skinner**  
W5257  
19132-Policy Planning Spec. II  
HR Data Analyst

**Themeca Moore-Mingo**  
W1511  
19092-HR Analyst I  
HR Operations Specialist Sr.

**VACANT**  
W0645  
19132-Policy Planning Spec. II  
HR Data Analyst

**Kathryn Desmond**  
W5171  
19092-HR Analyst I  
HR Operations Specialist

**Kimberly Nieves**  
W1473  
19132-Policy Planning Spec. II  
HR Data Analyst

**Nikki Nichalou**  
P0005  
19092-HR Analyst II  
HR Analyst

### Training

**Jonathan Mosher**  
W1493  
29113-Trainer & Instructor III  
Talent Development Specialist

**VACANT**  
W1639  
29113-Trainer & Instructor III  
HR Trainer

**Donald Driver**  
P0019  
19213-Prog Admin Specialist  
III  
Coach

**Hoang Hang**  
P0213  
29111 Trainer & Instructor I  
Training Assistant

**Katherine Ralston**  
P0152  
19213-Prog Admin Specialist  
III  
Coach

**VACANT**  
W5426  
19092 HR Analyst II  
Classification &  
Compensation  
Consultant

**LaVaughn Swain**  
W5009  
19092 HR Analyst II  
Classification &  
Compensation  
Consultant

**Donna German**  
P0210  
19092 HR Analyst II  
Human Resources Analyst

**Quanasia Harrison**  
W5427  
19221 - Gen Admin Supv I/  
Coordinator I  
Records Administrator

**Dianna Banks**  
W4100  
19092-HR Analyst II  
HR Benefits Supervisor

**Chanelle Hall**  
W1096  
19091-HR Analyst I  
Benefits Administrator

**Monique Dean**  
W0414  
19091-HR Analyst I  
Benefits Administrator

**Taylor Evans**  
W5179  
19013-Admin & Office  
Specialist III  
HR Operations Assistant

**Leatrice Orange**  
W1305  
19013-Admin & Office  
Specialist III  
HR Operations Assistant

**Daphne Reid**  
W2100  
19092-HR Analyst II  
Recruiter

**Willie Gilbert**  
W3075  
19092-HR Analyst II  
Recruiter

**Michelle Rodriguez**  
W1442  
19092-HR Analyst II  
Recruiter

**VACANT**  
W5000  
19013-Admin & Office Specialist  
III  
Operations Support Assistant

**Monica Friend-Stith**  
W0549  
19092-HR Analyst II  
Recruiter

**Margaret Garrison**  
W0051  
19092-HR Analyst II  
Recruiter

**Bianca Stewart Williams**  
W0106  
19092-HR Analyst II  
Recruiter

**Vacant**  
W0414  
19093-HR Analyst III  
HR Consultant Sr.

**Lauren Clarke**  
W5152  
19093-HR Analyst III  
Employee Relations  
Consultant Sr.

**Vacant**  
W2061  
19093-HR Analyst III  
Employee Relations  
Consultant Sr.

**Karen Holt**  
W4355  
19213-Policy & Planning  
Specialist III  
HR Business Process  
Consultant Sr.

**VACANT**  
T0003  
Workforce Health & Safety  
Specialist

**Melanie Coghill**  
W1510  
19092 - HR Analyst II  
HR Policy Analyst Sr.

**Leighann Smigielski**  
W5002  
19093-HR Analyst III  
HR Policy Consultant Sr.

**VACANT**  
W5266  
29113-Trainer & Instructor III  
Talent Development  
Consultant

**VACANT**  
W5256  
29113-Trainer & Instructor III  
Talent Development Specialist

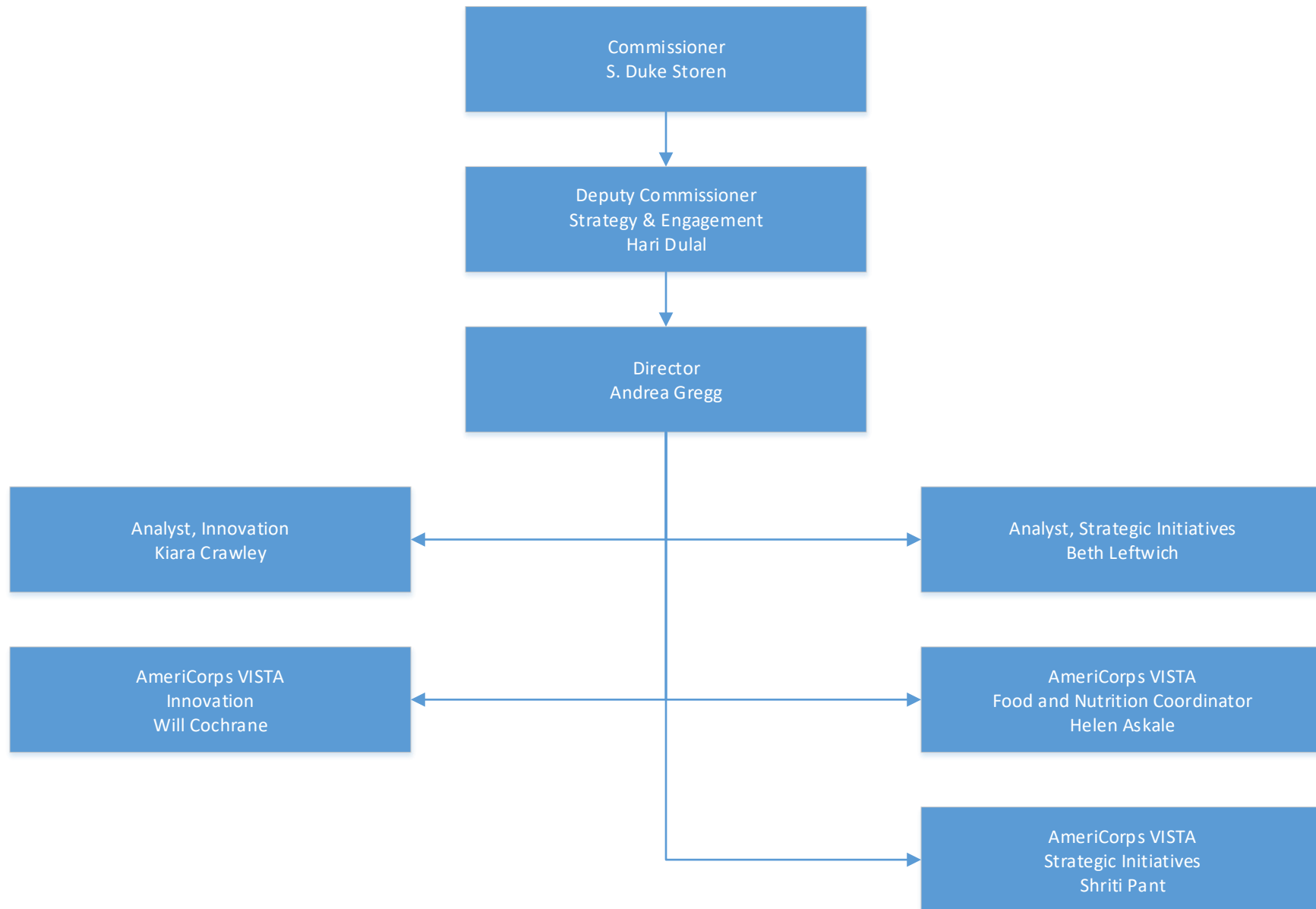
**Vacant**  
W5190  
19093-HR Analyst III  
HR Policy Consultant  
Sr.





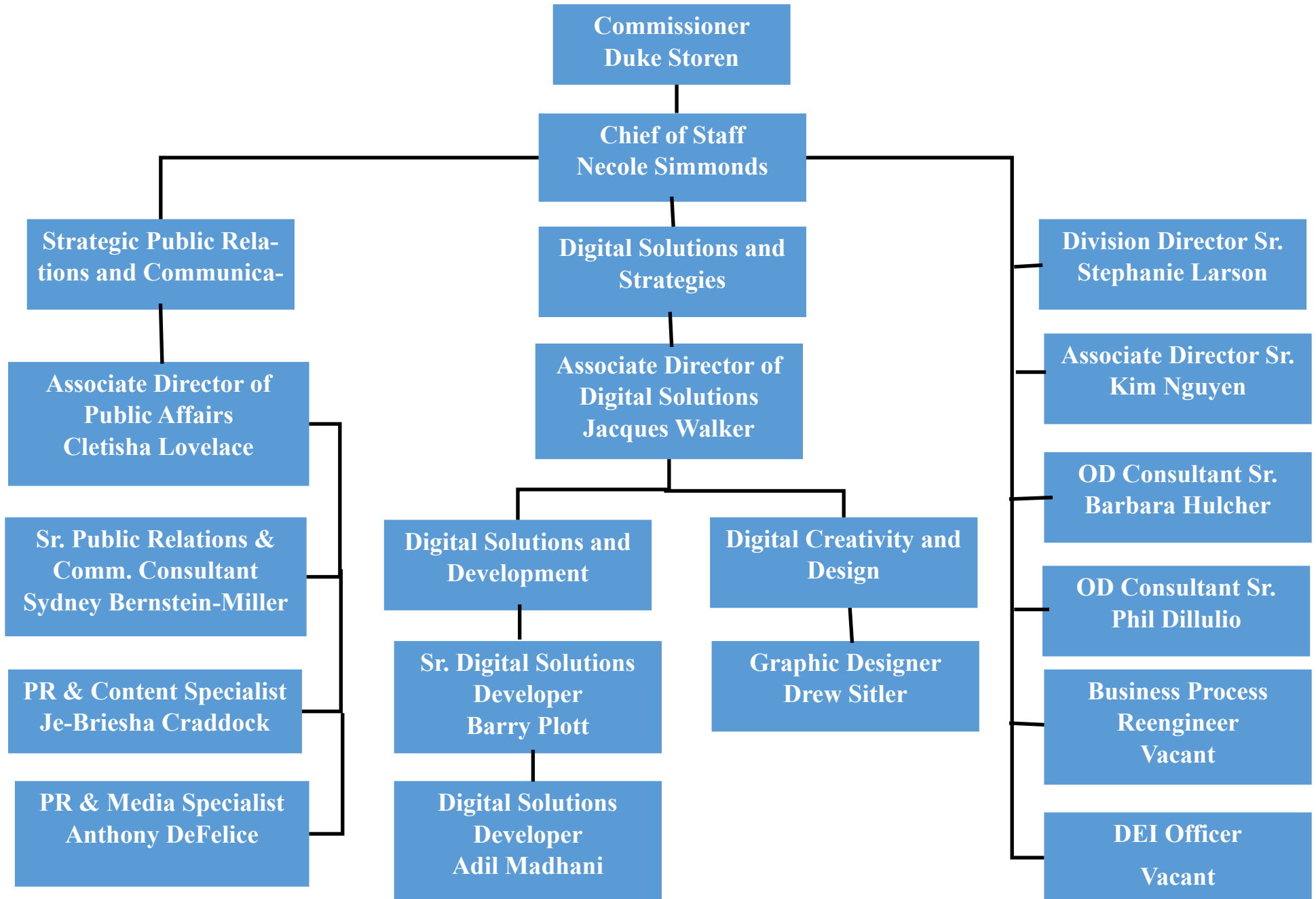
VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES

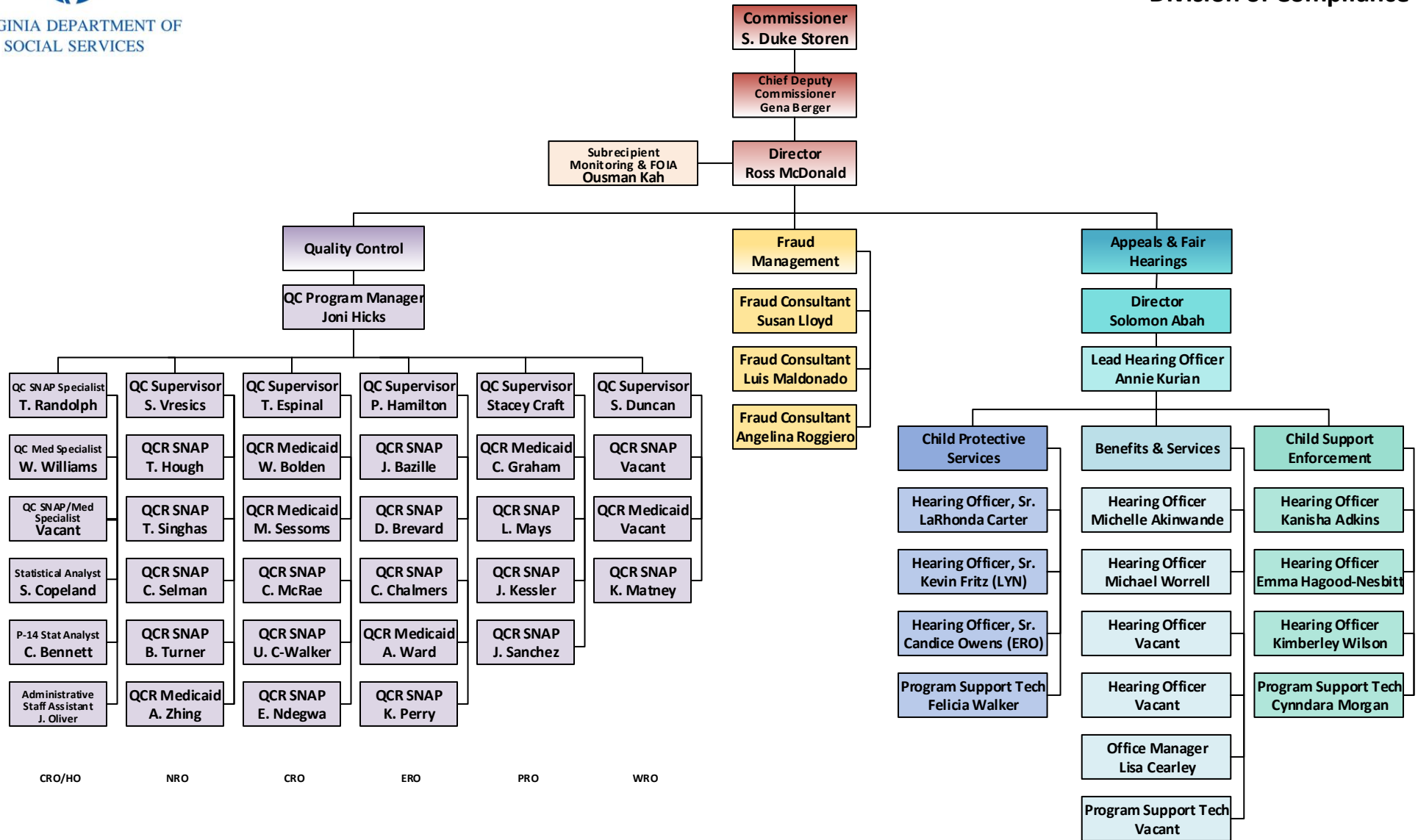
## Office of Innovation & Strategic Initiatives (OISI)



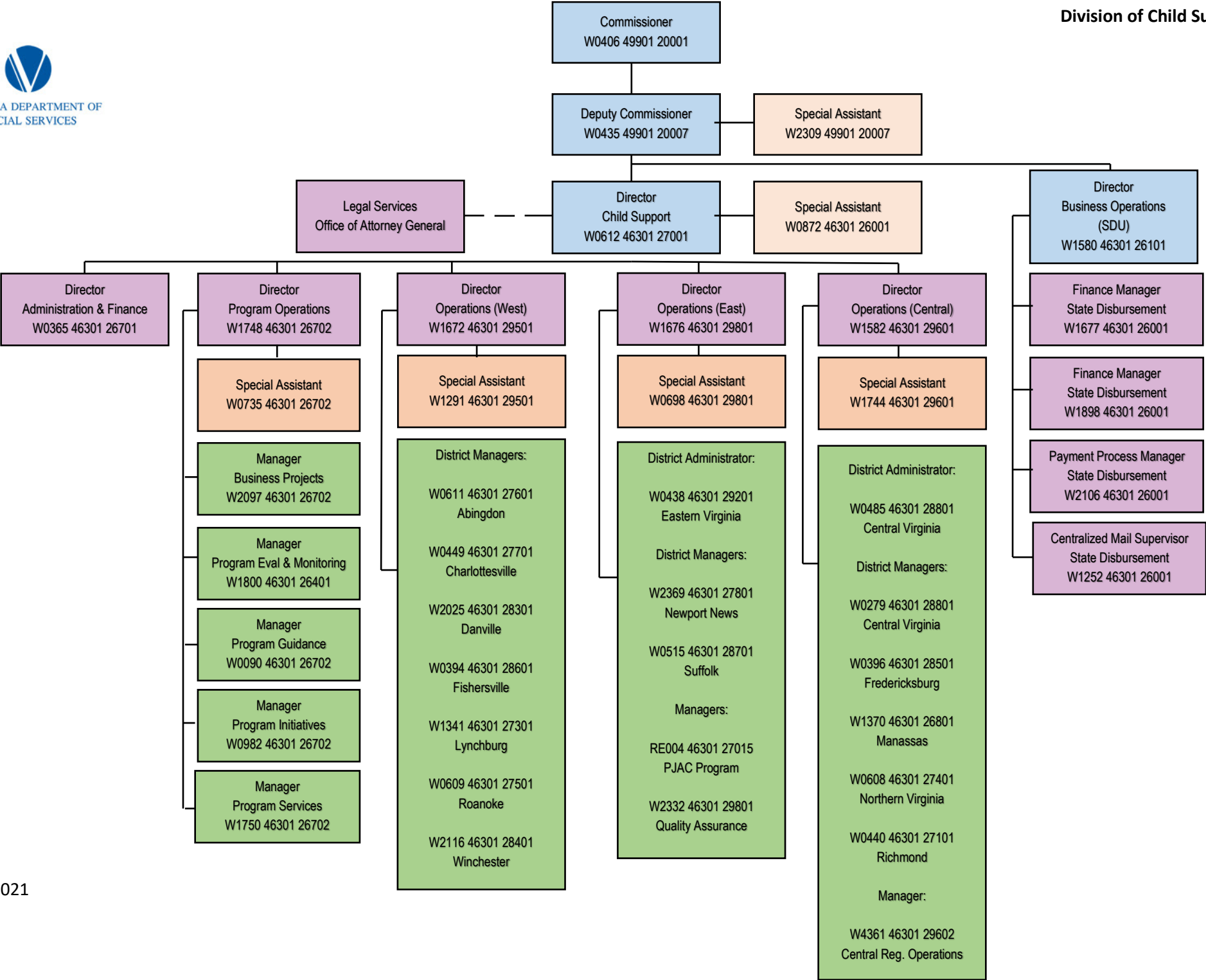
4/2/2021

# Office of the Chief of Staff

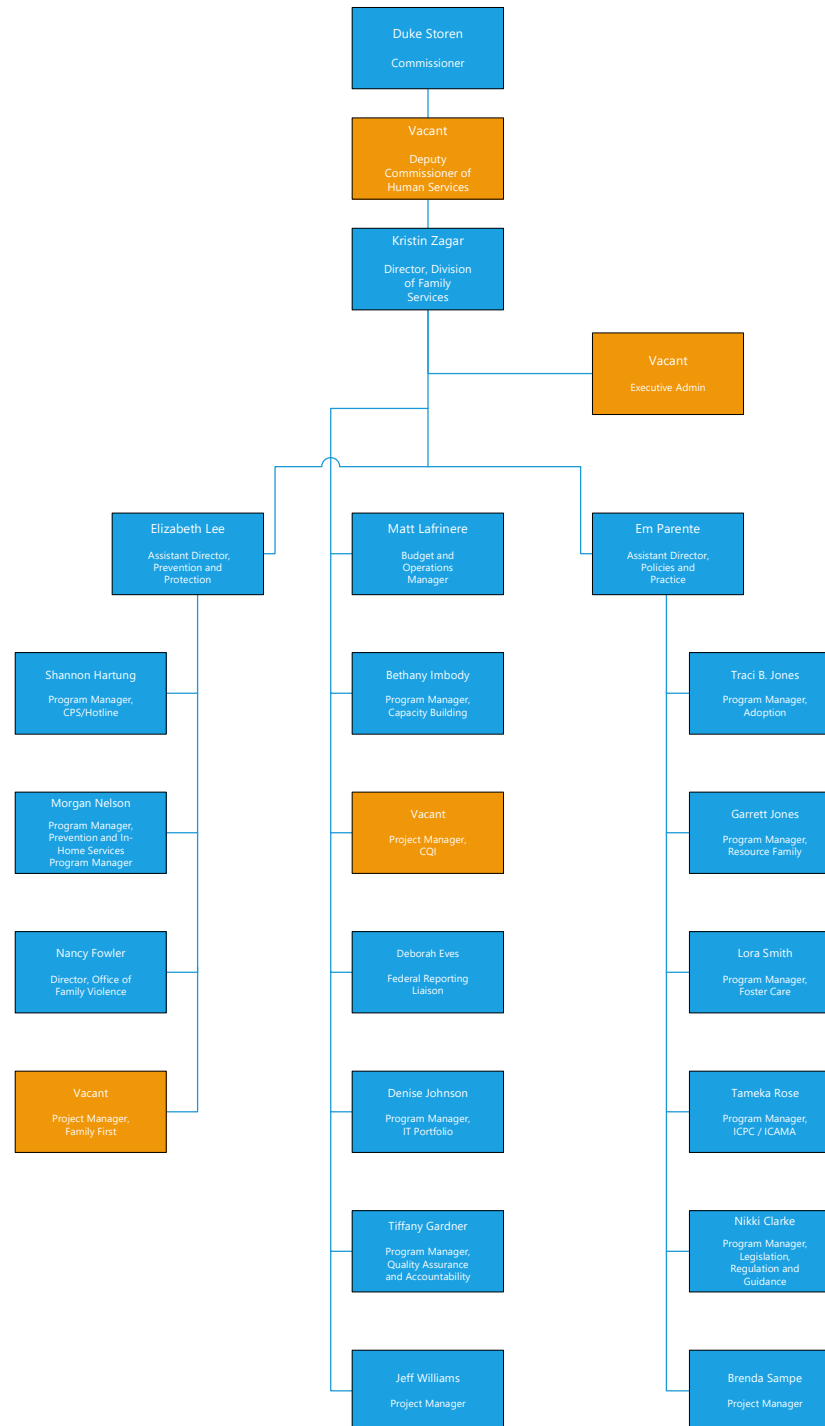




**Locations:**  
HO – Home Office  
CRO – Central Regional Office  
ERO – Eastern Regional Office  
LYN – Lynchburg District Office  
PRO – Piedmont Regional Office  
NRO – Northern Regional Office  
WRO – Western Regional Office



## Division of Family Services



W4388 – Executive Assistant  
Joann Waller

Deputy Commissioner for  
Administration  
Acting – Gena Berger

Division of Finance

W4359 – Chief Financial Officer  
Ida Witherspoon

W0376 – Administrative Assistant  
Tondra Boone

W1141 – Budget Director  
Kelly Zeoli

W0379 – Systems  
Administrator  
Di Wu

W0391 - Controller  
Susan Ross

W2186 – LRT Manager  
Kent Jorgensen

W1590 – Budget  
Manager  
Deborah Larsen

W1652 – Sr. Policy  
Consultant  
Kim Conner

W3086 - Training  
Audrey Belford

W1066 – LRU Manager  
Torsheba Givens

Financial Systems

W5193 – Sr.  
Accounting Manager  
Shari Adams

W0345 – Accounting  
Manager  
William Carter

W5255 – Accounting  
Manager  
Paige Elswick

Local Review  
Team

Budget Analysts

W0278  
Latonya Williams  
W0001  
Sandra Avery  
W4310  
Holly Raney  
W1887  
Nealia Dabney

LASER, RMS, FGM

W4387  
Angel Walker  
W1787  
Darlene Chamberlain  
W1063  
Chanell Taylor

W1913  
Nutan Mahajan  
W5166  
Heather Cottrell  
W1340  
James Fiske  
W5165  
Ajantha  
Venkataswamy  
W0346  
Vacant  
W2252  
Vacant

General Accounting  
Payable/Receivable

Federal  
Reporting

W0390  
Diana Vargas  
W3081  
Carol Moreno  
W0551  
Galina LaPlace  
W3087  
Charles Watson

Revenue/Cash  
Mngt & State  
Fin Reporting

W1579  
Deborah  
Lawrence  
W3078  
William  
Richardson  
W4390  
James Hewitt

Cost  
Accounting/  
Payroll & Fin  
Compliance

W4389  
Lula Mayes  
W0759  
Elwood  
Johnson  
W1433  
Tina Tarkington  
W1876  
Dwan Jackson  
W0274  
Jamaler Cooper

W1865  
Denise Scott  
W5085  
April Lowe  
W4386  
Debbie Revely  
W0732  
Lorna Hussong  
W1005  
Vacant

General Ledger &  
EBT Recon

W1653 – Vendor Accounts  
Robert Gay

W1338 – Lead Acct. Analyst  
Deborah Davis

Financial Services  
Spec.

W0533  
Connie Palmer  
W0432  
Tara Glaspie

Accounts  
Payable

W2320 – Accounting  
Manager  
Brenda Carroll

Travel & SPCC

W3083  
Margaret Johnson  
W4324  
Jacqueline Pace

Acct payables &  
Operations

W0235  
Keith Starks  
W1392  
Laquetta Harris  
W0393  
Deborah Wood

Accounts  
Receivables

W4391 – Accounting  
Manager  
Emory Freeman

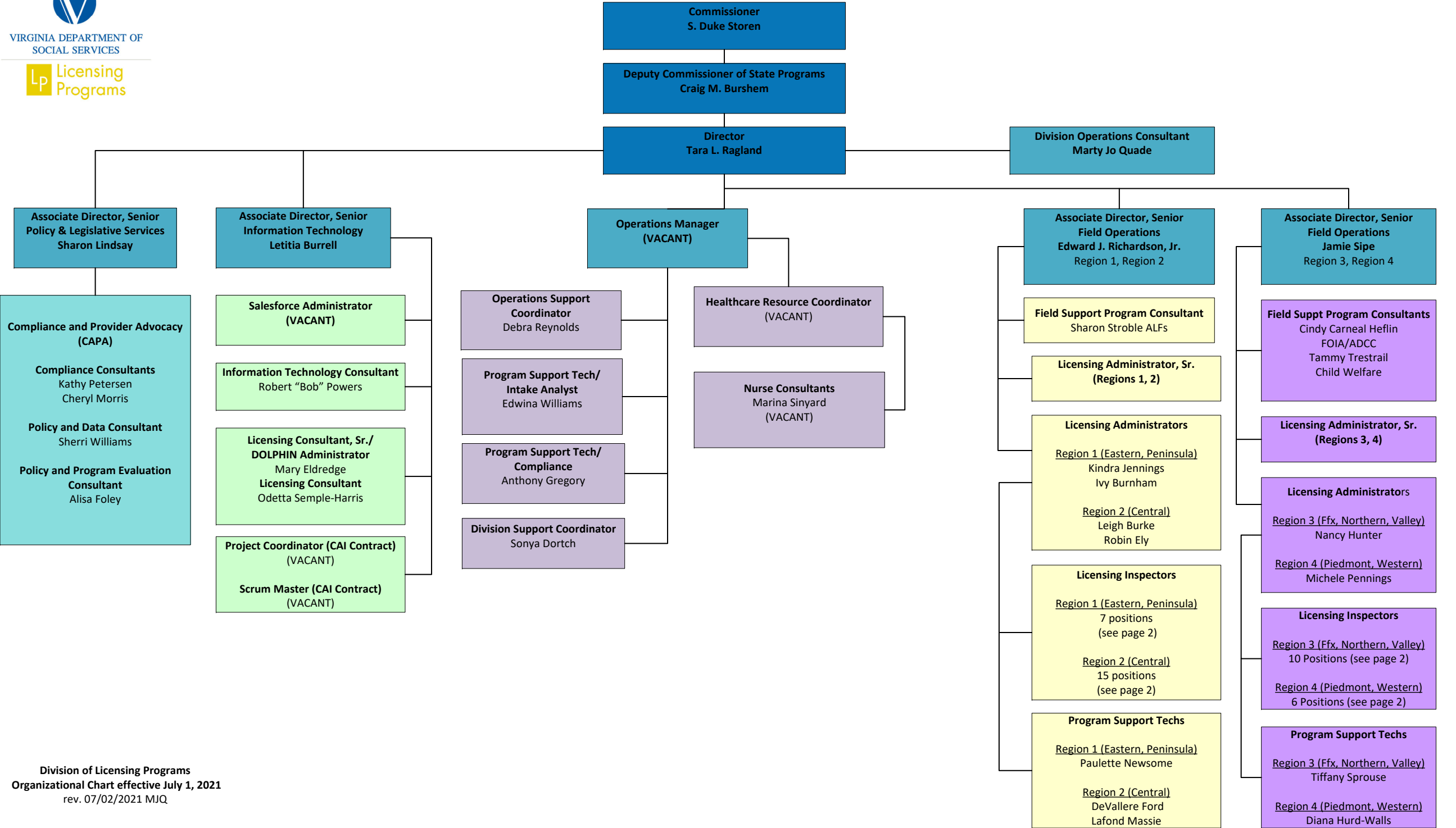
Deposits

W1885  
Kurstie Shearin  
W0349  
Kesha Johnson  
W0355  
Linda Jean-Pierre

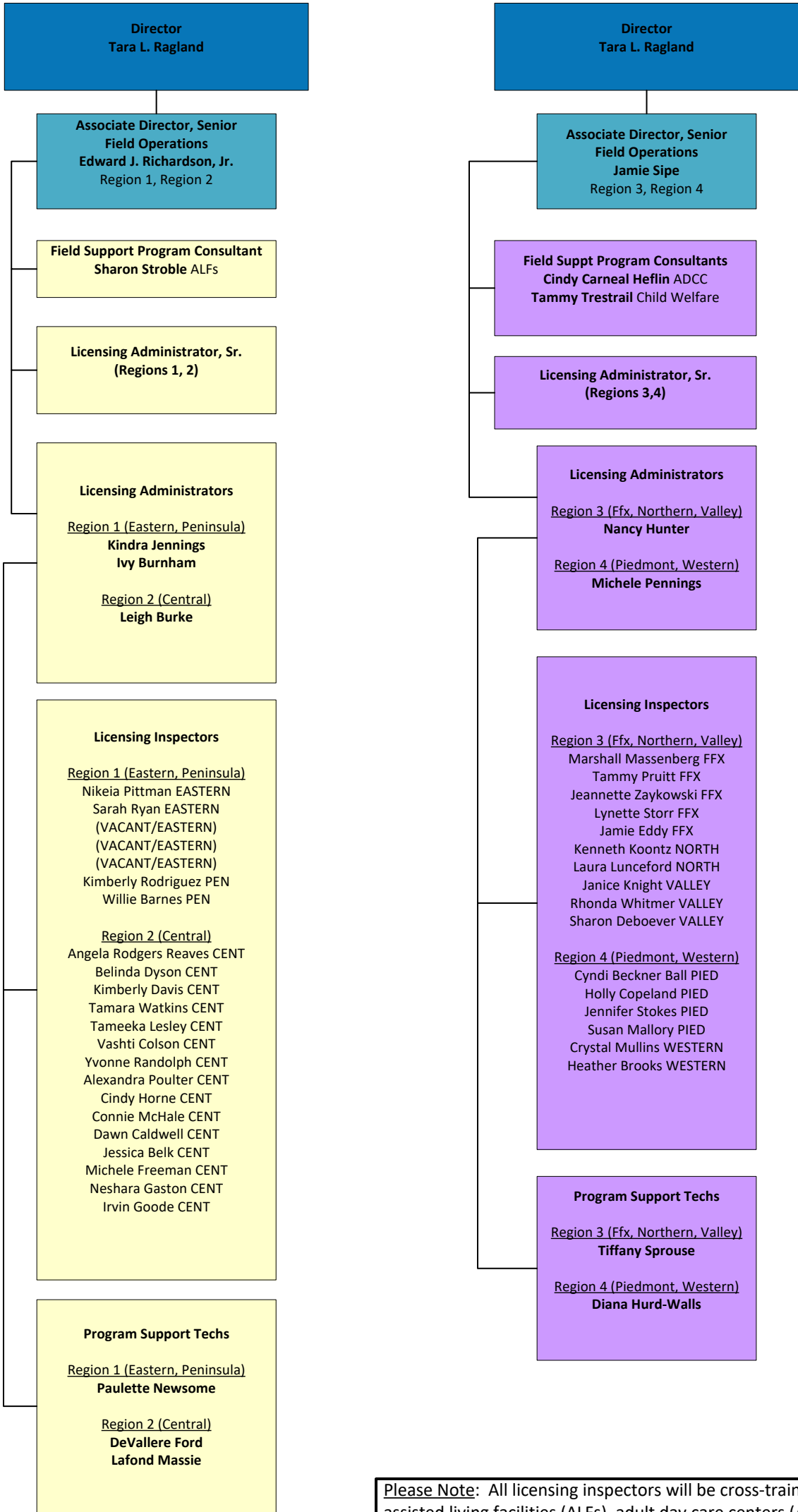
Treasury Offset  
Program

W1251  
Jewel Lee-Gaines  
W0283  
Barbara Mosley

DIVISION OF LICENSING PROGRAMS



DIVISION OF LICENSING PROGRAMS  
Field Operations



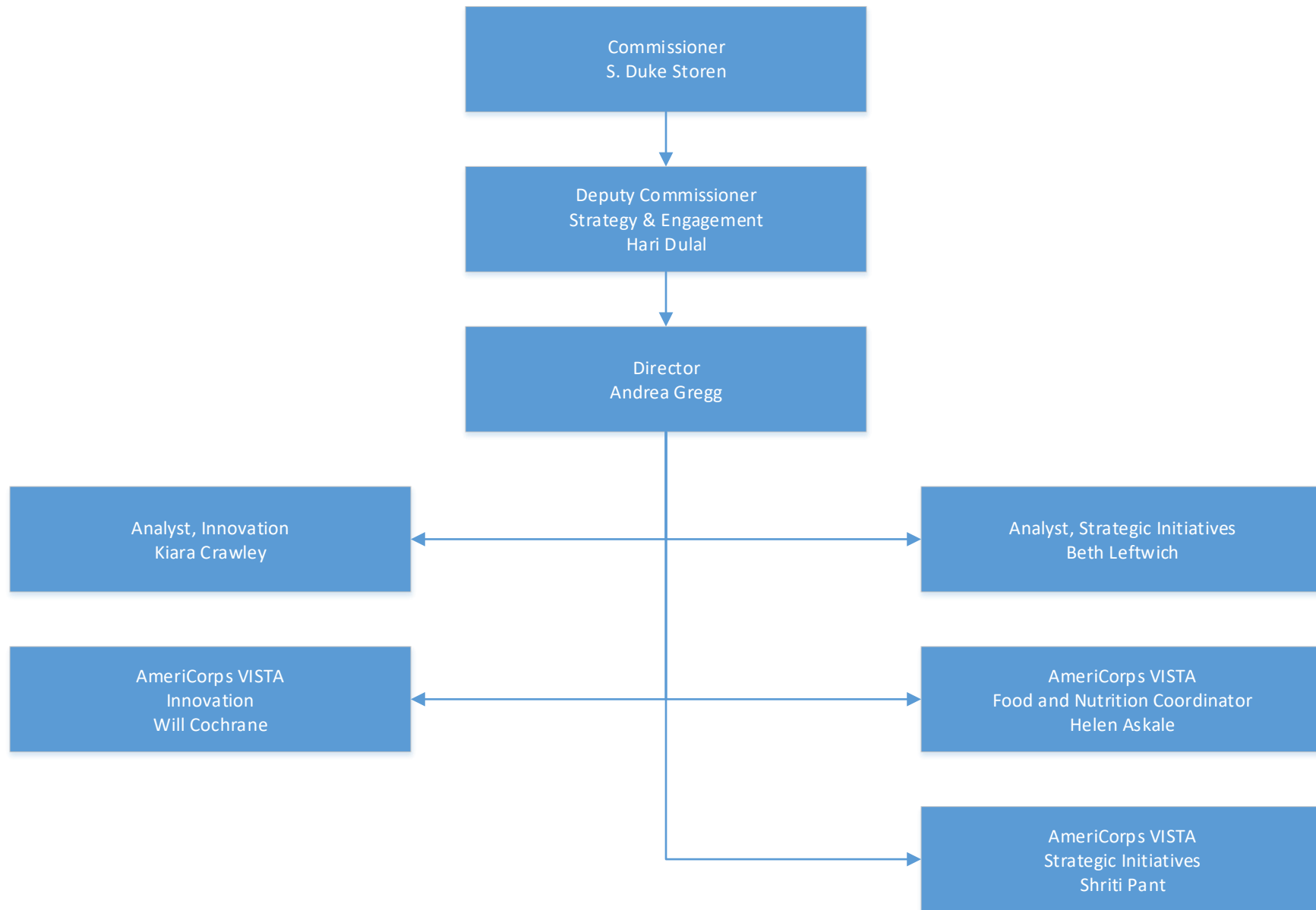
**Please Note:** All licensing inspectors will be cross-trained in assisted living facilities (ALFs), adult day care centers (ADCC), and child welfare programs.





VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES

## Office of Innovation & Strategic Initiatives (OISI)

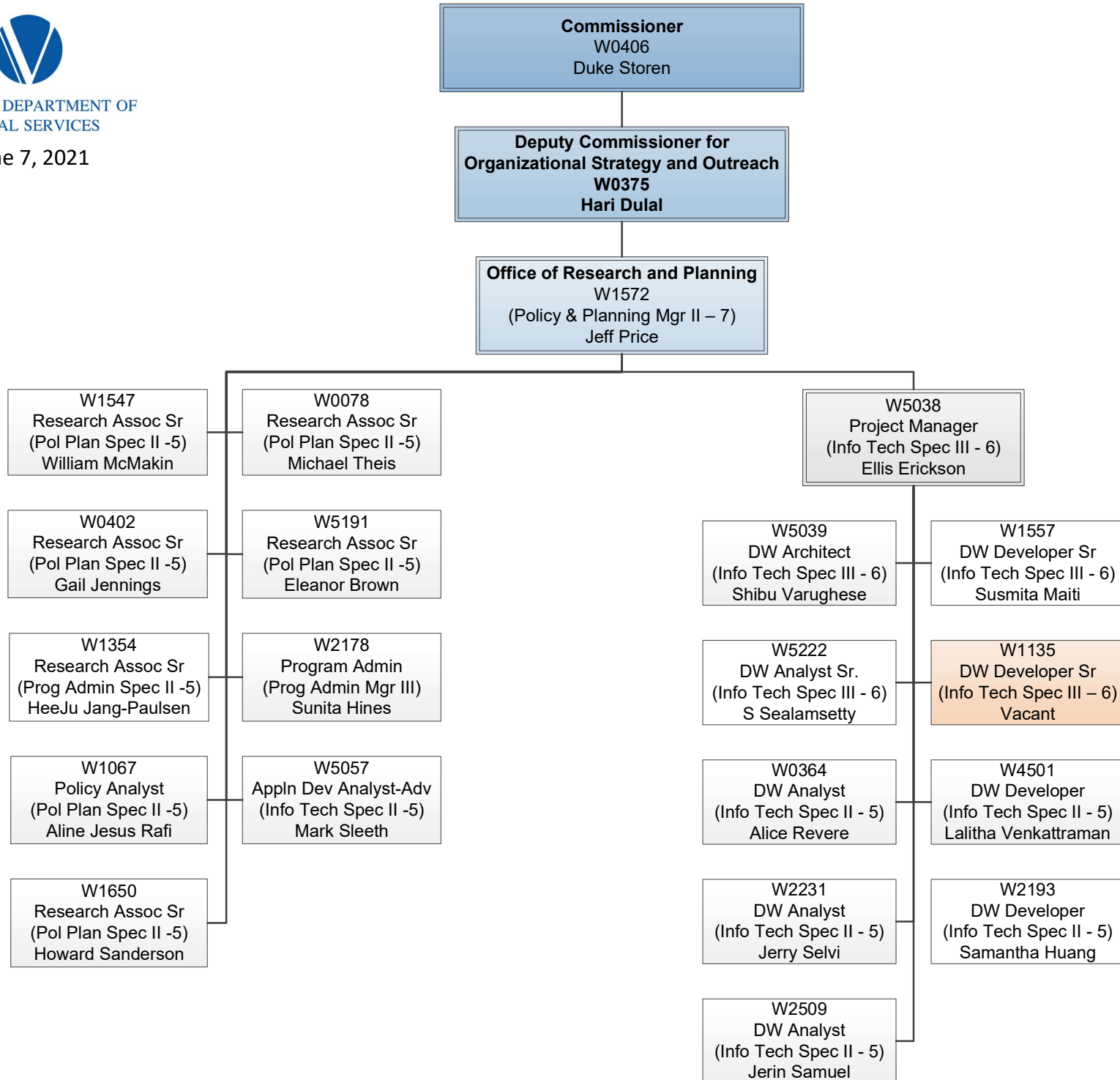


4/2/2021



VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES

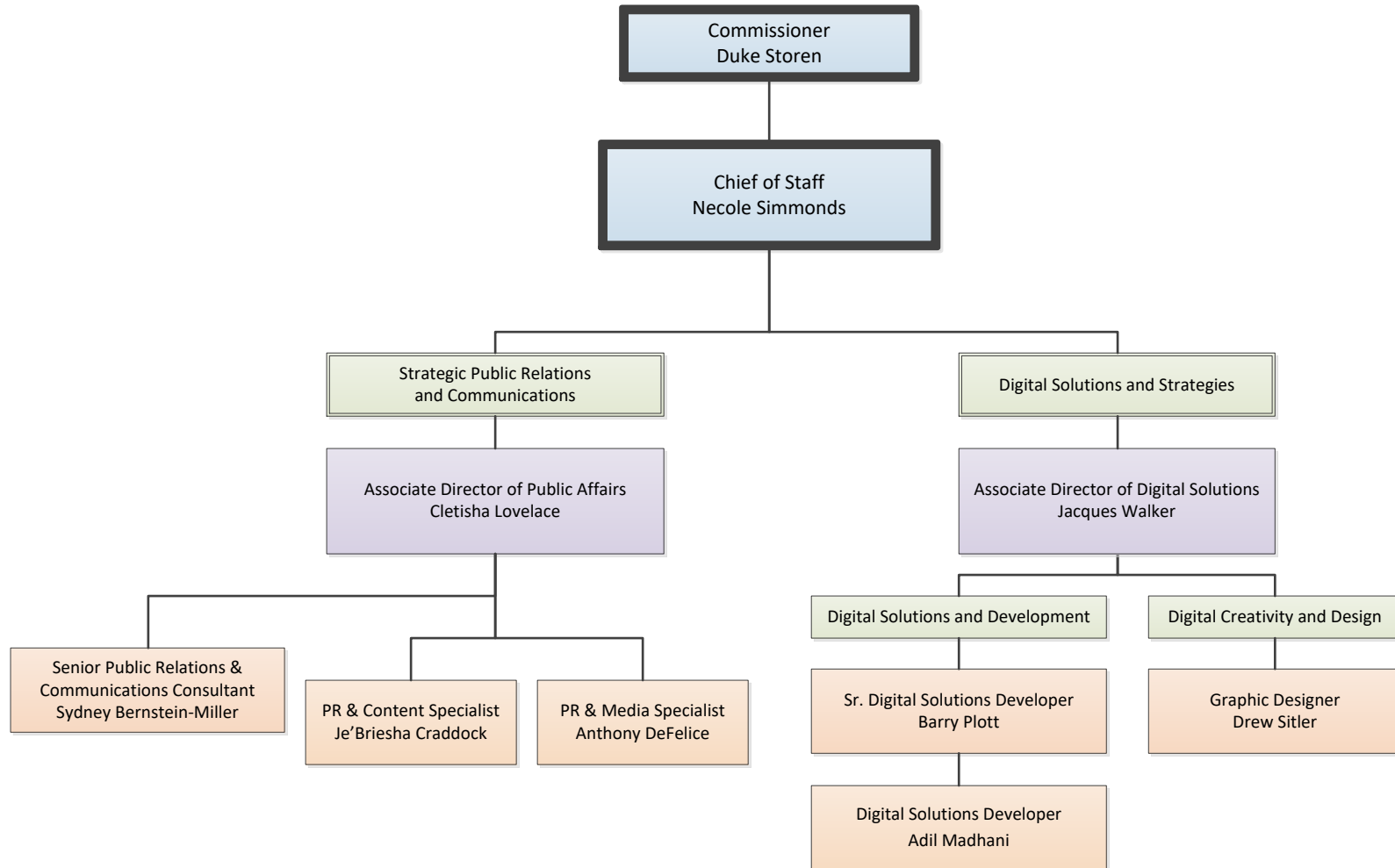
June 7, 2021





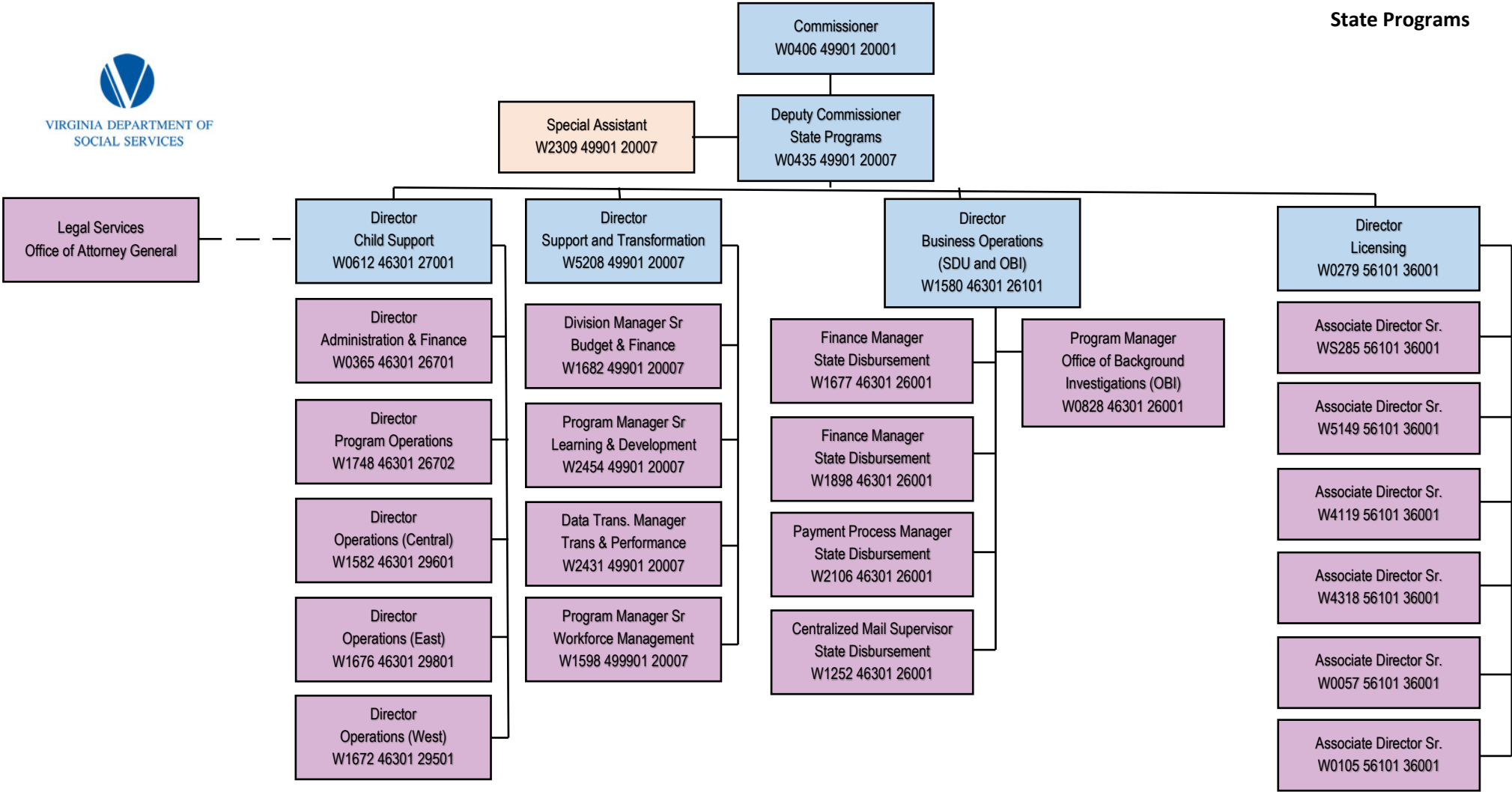
VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES

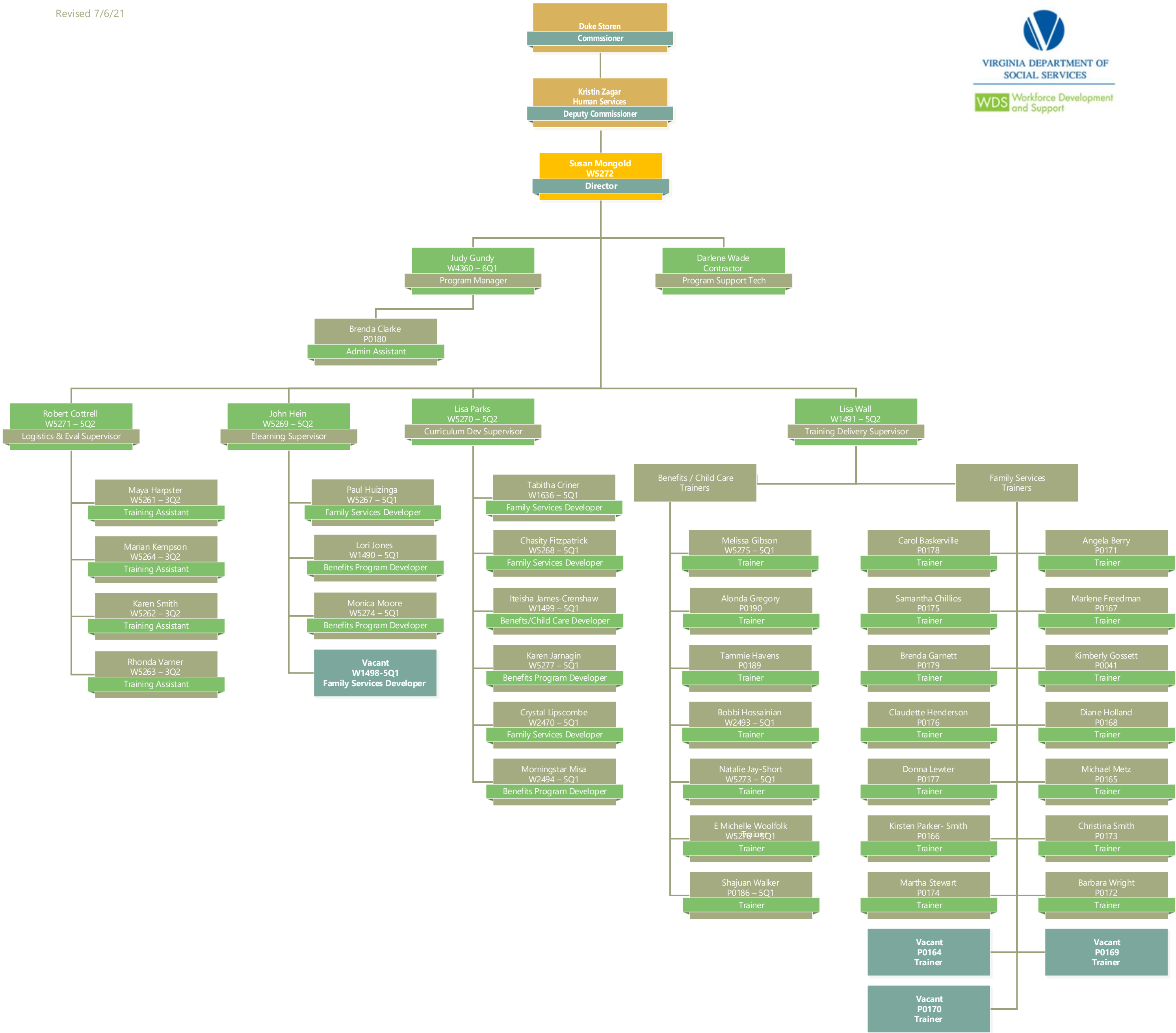
## PUBLIC AFFAIRS





State Programs





# 2021 VDSS Positions

**Division:**

**Application Development**

---

## Salaried Positions

---

Position Role Name	Work Title
Info Technology Manager I	Application Development Mgr
Info Technology Specialist III	Application Architect
Info Technology Specialist III	Application Dev Analyst
Info Technology Specialist III	Application Dev Analyst-Expert
Info Technology Specialist III	Power Builder Dev
Info Technology Specialist III	Systems Analyst Advanced
Info Technology Specialist III	Web Appl Devel Analyst
Info Technology Specialist IV	Technical Program Manager Sr

number of positions	
	1
	2
	1
	1
	1
	2
	16
	1
25	Total

# 2021 VDSS Positions

## Division: Benefit Programs

### Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Customer Svc Rep Sr	1
Admin and Office Spec III	Program Support Technician	2
Financial Services Manager II	Accounting Manager Sr	1
Financial Services Spec I	Accountant II	1
Financial Services Spec II	Financial Analyst Sr	2
Gen Admin Manager III	Division Director Sr	2
Gen Admin Supv I/Coord I	Administrative Staff Assistant	3
Gen Admin Supv I/Coord I	Administrative Staff Spec	2
Gen Admin Supv I/Coord I	EAP Vendor Services Specialist	1
Gen Admin Supv I/Coord I	Vendor Services Specialist	2
Gen Admin Supv II/Coord II	Admin Services Manager	1
Gen Admin Supv II/Coord II	Vendor Services Supervisor	1
Info Technology Specialist II	Business Analyst	2
Info Technology Specialist III	Program Manager	1
Policy Planning Spec II	Program Eval Monitoring Coord	1
Prog Admin Manager III	Associate Director Sr	3
Prog Admin Manager III	Business Project Manager	1
Prog Admin Manager III	Program Manager	5
Prog Admin Manager III	Workforce Services Manager	1
Prog Admin Specialist I	Program Coordinator	1
Prog Admin Specialist II	Business Operations Specialist	4
Prog Admin Specialist II	Program Consultant	4
Prog Admin Specialist II	Program Consultant Sr	21
Prog Admin Specialist II	Program Specialist	3
Prog Admin Specialist II	Program Supervisor	1
Prog Admin Specialist II	Quality Assurance Coordinator	1
Prog Admin Specialist II	Vendor Relations Supervisor	1

### Wage Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Program Assistant	1
Admin and Office Spec III	Program Support Technician	3
Policy Planning Spec III	Policy Planning Spec III	1
Prog Admin Specialist I	Food Stamp Case Reader	1
Prog Admin Specialist I	Program Practitioner	1
Prog Admin Specialist I	Program Specialist I	13
Prog Admin Specialist II	Program Consultant Senior	1
Prog Admin Specialist II	Program Consultant Sr	1
Prog Admin Specialist II	Program Eval Monitoring Anlyst	2
Prog Admin Specialist II	SNAP Case Reader	4
Prog Admin Specialist II	SNAP EBT Administrator	1
Prog Admin Specialist II	SNAP Mgmt Evaluation Reviewer	4



# 2021 VDSS Positions

**Division: Child Support Enforcement**

Salaried Positions		
Position Role Name	Work Title	number of positions
Admin and Office Spec III	Administrative Assistant Sr	4
Admin and Office Spec III	Centralized Mail Specialist	3
Admin and Office Spec III	Fiscal Technician	41
Admin and Office Spec III	Fiscal Technician Sr	9
Admin and Office Spec III	Payment Processing Specialist	8
Admin and Office Spec III	Program Assistant	1
Admin and Office Spec III	program support technician	1
Admin and Office Spec III	Program Support Technician	88
Assistant Attorney General-I	Assistant Attorney General I	3
Assistant Attorney General-II	Assistant Attorney General II	6
Assistant Attorney General-II	Special Counsel I	1
Assistant Attorney General-III	Assistant Attorney General II	3
Assistant Attorney General-III	Assistant Attorney General III	16
Assistant Attorney General-III	Special Counsel III	1
Financial Services Manager I	Finance Manager	2
Financial Services Manager I	Payment Processing Manager	1
Financial Services Manager III	Dir of State Disbursement & BI	1
Financial Services Spec I	EFT Supervisor	2
Financial Services Spec I	Financial Services Tech Sr	10
Financial Services Spec II	Accountant Sr	5
Financial Services Spec II	Financial Ops Supervisor	1
Financial Services Spec II	Payment Processing Supervisor	2
Financial Services Spec II	Sr. Financial Comp. Analyst	1
Gen Admin Manager III	Director of Admin & Finance	1
Gen Admin Manager III	Director of Operations	3
Gen Admin Manager III	Director of Program Operations	1
Gen Admin Manager III	Division Director Senior	1
Gen Admin Manager IV	Deputy Comm State Programs	1
Gen Admin Supv I/Coord I	Admin Staff Spec	1
Gen Admin Supv I/Coord I	Administrative Staff Assistant	9
Gen Admin Supv I/Coord I	Administrative Staff Spec	13
Gen Admin Supv I/Coord I	Administrative Support Spec	1
Gen Admin Supv I/Coord I	Consumer Response Lead Worker	1
Gen Admin Supv I/Coord I	Legal Assistant	1
Gen Admin Supv I/Coord I	Regional Executive Assistant	3
Gen Admin Supv II/Coord II	Centralized Mail Supervisor	1
Gen Admin Supv II/Coord II	Executive Assistant	2
Policy And Planning Manager II	Division Manager Sr	1
Policy Planning Spec II	Program Eval Monitoring Anlyst	1
Prog Admin Manager II	DCSE HR Program Supervisor	1
Prog Admin Manager III	Business Project Manager	1
Prog Admin Manager III	District Administrator	2
Prog Admin Manager III	District Manager	15

Prog Admin Manager III	Division Comm Initiatives Mgr	1
Prog Admin Manager III	Division Manager Sr	1
Prog Admin Manager III	Program Manager	2
Prog Admin Manager III	Program Manager Sr	2
Prog Admin Specialist I	Intergovernmental QA Spec	1
Prog Admin Specialist I	Intergovernmental Spec Sr	1
Prog Admin Specialist I	Intergovernmental Specialist	5
Prog Admin Specialist I	Program Specialist Mgmt Svcs	1
Prog Admin Specialist I	Support Enforcement Spec	1
Prog Admin Specialist I	Support Enforcement Spec- ICMP	1
Prog Admin Specialist I	Support Enforcement Spec Sr	89
Prog Admin Specialist I	Support Enforcement Spec Sr.	1
Prog Admin Specialist I	support enforcement specialist	1
Prog Admin Specialist I	Support Enforcement Specialist	412
Prog Admin Specialist II	Central Registry Supervisor	1
Prog Admin Specialist II	Field Supervisor	72
Prog Admin Specialist II	Policy Program Consultant	8
Prog Admin Specialist II	Program Communications Coord	1
Prog Admin Specialist II	Program Consultant Sr	8
Prog Admin Specialist II	Program Contract Administrator	3
Prog Admin Specialist II	Program Contract Specialist	1
Prog Admin Specialist II	Program Coordinator Sr	4
Prog Admin Specialist II	Program Eval Monitoring Anlyst	9
Prog Admin Specialist II	Quality Assurance Specialist	9
Prog Admin Specialist II	Training Consultant	3
Prog Admin Specialist III	Grants & Init Consultant Sr	1
Prog Admin Specialist III	Product Owner	3
Prog Admin Specialist III	Program Budget Consultant Sr	1
Prog Admin Specialist III	Program Policy Consultant Sr	1
Prog Admin Specialist III	Security Compliance Analyst Sr	1
Senior Special Counsel I	Senior Asst Attorney General I	4
Sr Asst Attorney General I-DSS	Assistant Attorney General III	1
Sr Asst Attorney General I-DSS	Senior Special Counsel II	1
Sr Asst Attorney General I-DSS	Sr AAG & Regl Dir of Legal Ops	1
Sr Asst Attorney General I-DSS	Sr Asst Attorney General II	3
Sr Asst Attorney General I-DSS	Sr. Asst Attorney General I	1
Sr Asst Attorney General II	Regional Sr Special Counsel II	1
Sr Asst Attorney General II	Sr Asst Atty General& Director	1
Trainer and Instructor III	Instructional Designer	3
Training & Instruction Mgr I	Training Supervisor	1

#### Wage Positions

Position Role Name	Work Title	number of positions
Intern	Case Management Assistant	1

933

Total

## 2021 VDSS Positions

**Division:** Commissioner's Office

Salaried Positions		
Position Role Name	Work Title	number of positions
Assistant Attorney General-III	Assistant Attorney General III	1
Audit Services Manager III	Division Director Sr	1
Chief Deputy	Chief Deputy Commissioner	1
Director of Social Services	Commissioner	1
Gen Admin Manager III	Assist Deputy Human Services	1
Gen Admin Manager IV	Chief Administrative Officer	1
Gen Admin Manager IV	Deputy Human Services	1
Gen Admin Manager IV	Deputy Strategy	1
Gen Admin Manager IV	General Admin Manager IV	1
Gen Admin Supv II/Coord II	Executive Assistant	4
Policy Planning Spec III	Business Proc Reengin Consult	1
Prog Admin Specialist III	Program Lead	1
		15
		Total

## Division: Community & Volunteer Services

### Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Administrative Assistant Sr	1
Admin and Office Spec III	Program Support Technician	1
Gen Admin Manager III	Division Director Sr	1
Gen Admin Supv I/Coord I	Administrative Staff Assistant	1
Gen Admin Supv I/Coord I	Administrative Staff Spec	1
Policy Planning Spec III	Project Manager	1
Prog Admin Manager II	Program Manager AmeriCorp	1
Prog Admin Manager III	Associate Director Sr	2
Prog Admin Manager III	Program Manager	1
Prog Admin Specialist II	Budget Analyst Sr	1
Prog Admin Specialist II	Program Consultant Sr	13

### Wage Positions

Position Role Name	Work Title	number of positions
Policy Planning Spec I	Program Data Analyst	1
Policy Planning Spec II	Research Associate Sr	1
PR & Mktg Spec IV	Community & Outreach Coord	1
Prog Admin Specialist I	AmeriCorps Monitor & Comp S	1
Prog Admin Specialist I	Program Specialist	1
Prog Admin Specialist II	AmeriCorp Data Rev QA Coord	1
Prog Admin Specialist II	AmeriCorp Dis Read Resp Coord	1

31 Total

# 2021 VDSS Positions

**Division: Compliance**

## Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Program Support Technician	4
Gen Admin Supv I/Coord I	Administrative Staff Assistant	1
Gen Admin Supv I/Coord I	Office Manager	1
Hearing Legal Servcs Mgr III	Division Director	1
Hearing Legal Servcs Offcr II	Hearings Officer	8
Hearing Legal Servcs Offcr III	Hearings Officer Sr	5
Policy Planning Spec I	Statistical Analyst	1
Prog Admin Specialist I	Quality Assurance Analyst	22
Prog Admin Specialist II	Field Supervisor	4
Prog Admin Specialist II	Program Consultant Sr	2
Prog Admin Specialist II	Program Specialist	1
Prog Admin Specialist II	Quality Assurance Specialist	3
Prog Admin Specialist II	Quality Assurance Supervisor	1
Prog Admin Specialist II	Subrecipnt Monitor FOIA Coord	1
Prog Admin Specialist III	Program Manager	1

## Wage Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Program Support Technician	1
Policy Planning Spec I	Assistant Statistical Analyst	1

**58**

**Total**

## 2021 VDSS Positions

**Division:** Deputy Chief Information Officer's Office

Salaried Positions		
Role	Work Title	Number of Positions
Info Technology Manager	Chief Enterprise Architect	1
Info Technology Manager	Deputy CIO	1
Info Technology Specialist	Business Analyst	1
Info Technology Specialist	Power Builder Dev	2
Info Technology Specialist	Application Architect	1
Info Technology Specialist	Enterprise IT Architect	2
Info Technology Specialist	Project Manager	2
Info Technology Specialist	Scrum Master	2
Info Technology Specialist	Systems Analyst Advanced	2

## 2021 VDSS Positions

**Division:** Deputy Commisioner Technology's Offi

### Salaried Positions

Role	Work Title	number of positions
Gen Admin Manager II	IT Administration Director	1
Gen Admin Supv I/Coord I	Administrative Staff Spec	1
Info Technology Specialist II	IT Inventory Control Coord	2
Info Technology Specialist III	IT Compliance Analyst	1
Info Technology Specialist III	Project Management Associate	1

### Wage Positions

Role	Work Title	number of positions
Admin and Office Spec III	Office Services Specialist	1

# 2021 VDSS Positions

**Division: Enterprise Business Solutions**

## Salaried Positions

Position Role Name	Work Title	number of positions
Info Technology Manager II	EBS Director	1
Info Technology Specialist II	Business Analyst	29
Info Technology Specialist III	Business Analysis Office Mgr	1
Info Technology Specialist III	Business Planner	5
Info Technology Specialist III	PMO Manager	1
Info Technology Specialist III	Project Management Associate	1
Info Technology Specialist III	Project Manager	13
Info Technology Specialist III	Project Mgmt Office Supv	1
Info Technology Specialist III	Systems Analyst Advanced	1
Info Technology Specialist III	Web Appl Devel Analyst	1

## Wage Positions

Position Role Name	Work Title	number of positions
Info Technology Specialist III	Project Manager	1
Info Technology Specialist III	Systems Analyst-Advanced	1

**56**

**Total**



# 2021 VDSS Positions

## Division: Family Services

### Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Administrative Assistant Sr	3
Gen Admin Manager II	Budget and Operations Manager	1
Gen Admin Manager III	Division Director Sr	1
Gen Admin Supv I/Coord I	Admin Staff Spec	1
Gen Admin Supv I/Coord I	Administrative Staff Assistant	1
Gen Admin Supv I/Coord I	Administrative Staff Spec	1
Info Technology Specialist II	Business Analyst	3
Info Technology Specialist III	Project Management Associate	1
Physician Manager I	Director of FC Health & Safety	1
Policy Planning Manager III	Human Svcs Regulatory Coord	1
Policy Planning Spec II	Child Fatality Specialist	1
Policy Planning Spec II	Link Sys Care Proj Specialist	1
Policy Planning Spec II	Permanency Data Analyst	2
Policy Planning Spec II	Program Eval Monitoring Coord	1
Policy Planning Spec II	Program Supervisor	2
Policy Planning Spec II	Protection Data Analyst	1
Policy Planning Spec IV	Data Manager	1
PR & Mktg Spec V	Virginia Fosters Campaign Dir	1
Procurement Officer I	Procurement Specialist	1
Prog Admin Manager III	Assistant Division Director Sr	2
Prog Admin Manager III	Family Recruitment Program Mgr	1
Prog Admin Manager III	FS Capacity Build Proj Mgr	1
Prog Admin Manager III	Program Manager Sr	8
Prog Admin Specialist I	Project Coordinator	1
Prog Admin Specialist II	Adoption Compliance Consult Sr	5
Prog Admin Specialist II	Change Management Specialist	4
Prog Admin Specialist II	Domestic Violence Program Spec	2
Prog Admin Specialist II	Hotline ProtectSvcs Shift Supv	2
Prog Admin Specialist II	Program Consultant	1
Prog Admin Specialist II	Program Consultant Sr	22
Prog Admin Specialist II	Program Specialist	24
Prog Admin Specialist II	Program Supervisor	4
Prog Admin Specialist II	Protective Svcs Hotline Spec	13
Prog Admin Specialist III	FS Project Manager	1
Prog Admin Specialist III	Prog Dev Consultant Senior	1
Prog Admin Specialist III	Prog Dev Consultant Sr	1
Prog Admin Specialist III	Program Lead	1
Prog Admin Specialist III	Project Management Associate	1
Prog Admin Specialist III	Project Manager	1
Prog Admin Specialist III	Project Manager SFI	1
Prog Admin Specialist III	Strategic Consultant Sr	5
Trainer and Instructor III	Technical Training Supervisor	1
Trainer and Instructor III	Trainer	2

**Wage Positions**

<b>Position Role Name</b>	<b>Work Title</b>	<b>number of positions</b>
Gen Admin Supv I/Coord I	Operational Support Spec. Sr.	1
Prog Admin Specialist I	Planning Specialist	1
Prog Admin Specialist I		1
Prog Admin Specialist II	COMPASS Contr Fin Consult Sr	1
Prog Admin Specialist II	Program Consultant Sr	3
Prog Admin Specialist II	Program Specialist	5
Prog Admin Specialist II	Protective Srvs Hotline Spec	14

# 2021 VDSS Positions

**Division: Finance**

## Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Fiscal Technician Sr	1
Financial Services Manager I	Accounting Manager	2
Financial Services Manager II	Accounting Manager Sr	3
Financial Services Manager II	Budget Manager	1
Financial Services Manager II	Division Manager Sr	1
Financial Services Manager II	Local Reimbursement Mgr	1
Financial Services Manager III	Chief Financial Officer	1
Financial Services Manager III	Controller	1
Financial Services Manager III	Division Director	1
Financial Services Spec I	Accountant II	1
Financial Services Spec I	Financial Services Tech Sr	3
Financial Services Spec II	Accountant Sr	9
Financial Services Spec II	Cost Allocation Processor	1
Financial Services Spec II	Financial Analyst Sr	5
Financial Services Spec II	Lead Accounting Analyst	2
Financial Services Spec II	Lead Mgmt Analyst	1
Financial Services Spec II	Payroll Accountant Senior	1
Financial Services Spec II	Sr Fin Compliance Analyst	5
Financial Services Spec III	Financial Policy Consultant Sr	1
Gen Admin Supv I/Coord I	Administrative Staff Spec	1
Info Technology Manager I	Systems Administrator Expert	1
Info Technology Specialist II	Systems Analyst Entry	2
Info Technology Specialist III	Systems Analyst Advanced	1
Info Technology Specialist III	Systems Analyst Intermediate	3
Policy Planning Spec II	Financial Analyst Sr	2
Policy Planning Spec II	Grants Analyst	4
Policy Planning Spec II	Management Analyst Sr	3
Trainer and Instructor III	Training Consultant	1

## Wage Positions

Position Role Name	Work Title	number of positions
Info Technology Specialist III	Systems Analyst Intermediate	1

# 2021 VDSS Positions

**Division: General Services**

## Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Mailroom Clerk Lead	1
Admin and Office Spec III	Mailroom Postal Tech	2
Financial Services Spec I	Fiscal Technician Sr	1
Gen Admin Manager III	Division Director	1
Gen Admin Supv I/Coord I	Parking & Transportation Spec	1
Lnd Acq & Prop Mgmt Agent II	Property Facility Coordinator	1
Lnd Acq & Prop Mgmt Manager I	Property Facilities Manager	1
Policy Planning Spec II	Emergency Prep Planner Shelter	1
Policy Planning Spec III	State Shelter Coordinator	1
Printing Technician III	Printing Specialist	1
Procurement Manager III	Purchasing Manager	1
Procurement Officer I	Procurement Specialist	2
Procurement Officer II	Procurement Contract Officer	1
Procurement Officer III	Sr IT Procurement Officer	1
Procurement Officer III	Sr Procurement Officer	6
Procurement Officer III	Sr Procurement Supervisor	1
Prog Admin Manager III	Emergency Manager	1
Prog Admin Specialist II	Emergency Workforce Coord	1
Prog Admin Specialist III	Emergency Mgmt Planner Sr	1
Store & Warehouse Spec III	Receiving Specialist	1
Trainer and Instructor III	Training Development Spec	2

# 2021 VDSS Positions

## Division: Infrastructure Operations

### Salaried Positions

Position Role Name	Work Title	number of positions
Info Technology Manager I	IT Asset Manager	1
Info Technology Manager II	Cloud Application Dev Dir	1
Info Technology Manager II	Cloud Infrastructure Ops Dir	1
Info Technology Specialist I	Customer Support Cntr Tech	4
Info Technology Specialist I	Service Desk Technician	2
Info Technology Specialist II	Business Analyst Entry	2
Info Technology Specialist II	Customer Support Cntr Suprvisr	1
Info Technology Specialist II	Data Control Coordinator	2
Info Technology Specialist II	IT Inventory Control Coord	3
Info Technology Specialist III	Application Dvelper Integrator	2
Info Technology Specialist III	Database Administrator	4
Info Technology Specialist III	Database Administrator Expert	3
Info Technology Specialist III	NOSC Manager	1
Info Technology Specialist III	Operations Manager	1
Info Technology Specialist III	System Admin Bld Release LDAP	1
Info Technology Specialist III	Systems Administrator	3
Info Technology Specialist III	Systems Administrator Advance	1
Info Technology Specialist III	Systems Analyst	3
Info Technology Specialist III	Systems Analyst Advanced	1
Info Technology Specialist III	Technical Operations Manager	1
Info Technology Specialist III	Technical Supervisor	2
Info Technology Specialist III	Web Appl Devel Analyst	2
Info Technology Specialist III	WebSphere LDAP Admin	1

### Wage Positions

Position Role Name	Work Title	number of positions
Info Technology Specialist II	Business Analyst Entry	4
Info Technology Specialist II	Quality Engineering Consult	2

49

Total

## 2021 VDSS Positions

**Division:        Innovation & Strategic Initiatives**

### **Salaried Positions**

<b>Position Role Name</b>	<b>Work Title</b>	<b>number of positions</b>
Gen Admin Manager III	Dir of Innovation & Strat Init	1
Policy Planning Spec III	Innovation Specialist	1
Prog Admin Specialist II	Program Analyst Innovation	1
Prog Admin Specialist II	Program Analyst Strat Init	1

## 2021 VDSS Positions

**Division:** Information Security/Risk Management

### Salaried Positions

Position Role Name	Work Title	number of positions
Audit Services Manager II	Internal Audit Manager Sr	1
Financial Services Spec III	Business Risk Analyst Sr	1
Info Technology Specialist II	Security Analyst	6
Info Technology Specialist III	Assistant Division Director	1
Info Technology Specialist III	Asst. Division Dir	1
Info Technology Specialist III	Info Security Analyst Sr	2
Info Technology Specialist III	IT Risk Manager	1
Info Technology Specialist IV	Division Director	1
Policy Planning Spec III	Emergency Planner COOP	1

### Wage Positions

Position Role Name	Work Title	number of positions
Info Technology Specialist II	Data Control Coordinator	1

: (ISRM)



# 2021 VDSS Positions

**Division:                      Licensing**

## **Salaried Positions**

<b>Position Role Name</b>	<b>Work Title</b>	<b>number of positions</b>
Admin and Office Spec III	Administrative Assistant sr	1
Admin and Office Spec III	Administrative Assistant Sr	25
Admin and Office Spec III	Program Support Technician	7
Gen Admin Manager I	Office Backgrnd Invest Manager	1
Gen Admin Manager II	Associate Director Sr	1
Gen Admin Manager III	Division Director Sr	1
Gen Admin Supv I/Coord I	Administrative Staff Spec	4
Gen Admin Supv I/Coord I	Program Support Technician Sr	2
Info Technology Specialist II	Dolphin Systems Administrator	1
Prog Admin Manager III	Associate Director Sr	3
Prog Admin Manager III	Licensing Gov Affairs Officer	1
Prog Admin Specialist II	Licensing Inspector	39
Prog Admin Specialist III	Licensing Administrator	7
Prog Admin Specialist III	Licensing Consultant	12
Prog Admin Specialist III	Licensing Operations Manager	1
Prog Admin Specialist III	Nurse Consultant	2

## **Wage Positions**

<b>Position Role Name</b>	<b>Work Title</b>	<b>number of positions</b>
Prog Admin Specialist II	Licensing Inspector	1

# 2021 VDSS Positions

**Division: Local Engagement & Support**

## Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Office Services Specialist	1
Admin and Office Spec III	Operational Support Specialist	2
Gen Admin Manager II	Associate Director	1
Gen Admin Manager III	Dir Regional Ops Local Support	1
Gen Admin Manager III	Regional Director	5
Gen Admin Supv I/Coord I	Administrative Staff Spec	5
Gen Admin Supv II/Coord II	Regional Administrative Mgr	5
Policy Planning Spec II	Org Effectiveness Consult	1
Policy Planning Spec III	Human Svc Qual Impr Consult Sr	1
Policy Planning Spec III	Org Effectiveness Consult Sr.	1
Prog Admin Specialist II	Family Placement Specialist	1
Prog Admin Specialist II	Practice Consultant	19
Prog Admin Specialist II	Program Consultant Sr	31

## Wage Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Office Services Specialist	1

## 2021 VDSS Positions

**Division:**                      **Office of Legislative & Regulatory Affairs**

---

### Salaried Positions

---

Position Role Name	Work Title	number of positions
Policy And Planning Manager II	Division Manager Sr	1

## 2021 VDSS Positions

**Division:**                      **Office of Research & Planning**

### Salaried Positions

Position Role Name	Work Title	number of positions
Info Technology Specialist II	Application Dev Analyst-Advanc	1
Info Technology Specialist II	Business Analyst	1
Info Technology Specialist II	Data Warehouse Analyst	3
Info Technology Specialist II	Data Warehouse Programmer	1
Info Technology Specialist III	Application Dev Analyst Sr	1
Info Technology Specialist III	Data Warehouse Analyst Sr	1
Info Technology Specialist III	Data Warehouse Architect	1
Info Technology Specialist III	Data Warehouse Developer Sr	1
Info Technology Specialist III	Project Manager	1
Policy Planning Manager III	Division Director	1
Policy Planning Spec II	Research Associate Senior	7
Prog Admin Specialist III	Business Intelligence Mgr	1

# 2021 VDSS Positions

## Division: Organizational Development / HR

### Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	HR Operations Assistant	2
Admin and Office Spec III	Operational Support Specialist	1
Compliance/Safety Officer IV	Workforce Health & Safety Spec	1
Gen Admin Manager III	Division Director Sr	1
Gen Admin Supv I/Coord I	Administrative Staff Assistant	1
Gen Admin Supv I/Coord I	Records Administrator	1
Human Resource Analyst I	Benefits Administrator	2
Human Resource Analyst I	HR Operations Specialist	3
Human Resource Analyst II	Benefits Supervisor	1
Human Resource Analyst II	Class & Comp Consultant	2
Human Resource Analyst II	HR Operations Analyst	3
Human Resource Analyst II	HR Policy Analyst Sr	2
Human Resource Analyst II	Recruiter	6
Human Resource Analyst III	OD Consultant Sr	3
Human Resource Manager II	Associate Director Sr	1
Human Resource Manager II	Associate Division Director	1
Human Resource Manager II	Compliance Program Manager	1
Human Resource Manager II	HR Operations Manager	1
Human Resource Manager II	Talent Acquisition Manager	1
Human Resource Manager II	Talent Management Prgm Manager	1
Human Resource Manager II	Total Rewards Program Manager	1
Info Technology Specialist II	HR Data Analyst	1
Info Technology Specialist III	HR Business Analyst Sr	1
Policy Planning Spec II	HR Data Analyst	1
Policy Planning Spec III	HR Business Process Consult Sr	1
Policy Planning Spec III	OD Consultant Sr	3
Trainer and Instructor III	Talent Development Consultant	2
Trainer and Instructor III	Talent Development Specialist	2

### Wage Positions

Position Role Name	Work Title	number of positions
Human Resource Analyst II	Human Resources Analyst	2
Human Resource Analyst III	OD Consultant Sr	1
Prog Admin Specialist III	Executive Coach	2
Trainer and Instructor I	Training Assistant	1

# 2021 VDSS Positions

**Division: Public Affairs**

## Salaried Positions

Position Role Name	Work Title	number of positions
Info Technology Specialist II	Digital Solutions Developer	1
Info Technology Specialist III	Associate Director	1
Info Technology Specialist III	Digital Solutions Developer SR	1
Info Technology Specialist III	Multimedia Designer	1
Media Specialist IV	Graphic Designer	1
PR & Mktg Mgr III	Associate Director	1
PR & Mktg Spec IV	PR and Media Specialist	2
PR & Mktg Spec V	Sr Communications Consultant	1

## Wage Positions

Position Role Name	Work Title	number of positions
Info Technology Specialist II	Web Developer	1

## 2021 VDSS Positions

**Division: Support and Transformation**

### Salaried Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Administrative Assistant Sr	1
Admin and Office Spec III	Fiscal Technician Sr	1
Financial Services Spec II	Budget Manager	1
Prog Admin Manager III	Data Transformation Mgr	1
Prog Admin Specialist I	Support Enforcement Specialist	1
Prog Admin Specialist II	Program Communications Coord	3
Prog Admin Specialist II	Program Consultant Sr	1
Prog Admin Specialist III	Data & Reporting Consultant SR	1
Prog Admin Specialist III	Licensing Consultant	1
Prog Admin Specialist III	Program Budget Consultant Sr	1

# 2021 VDSS Positions

**Division: Workforce Development & Support**

## Salaried Positions

Position Role Name	Work Title	number of positions
Gen Admin Manager III	Dir HS Workforce Dev & Train	1
Trainer and Instructor I	Training Assistant	4
Trainer and Instructor III	Curriculum Developer	5
Trainer and Instructor III	eLearning Content Coordinator	1
Trainer and Instructor III	eLearning Supervisor	1
Trainer and Instructor III	Trainer	6
Trainer and Instructor III	Trainer (Benefit Programs)	1
Trainer and Instructor III	Trainer Developer Specialist	1
Training & Instruction Mgr I	Curriculum Development Supv	1
Training & Instruction Mgr I	eLearning Supervisor	1
Training & Instruction Mgr I	Training Delivery Supervisor	1
Training & Instruction Mgr II	Training Manager	1

## Wage Positions

Position Role Name	Work Title	number of positions
Admin and Office Spec III	Administrative Assistant Sr	1
Trainer and Instructor III	Trainer	6
Trainer and Instructor III	Trainer (Family Services)	15